

Workshop 4. Good Practices: Inclusive Municipal Management

THE FORTNIGHT
Tunisia-Canada
Municipal Exchanges
May 17-28, 2021



Objectives

Share experiences on inclusive municipal planning and budgeting, the development of inclusive public spaces and safe cities for women, and the role of civil society.

Good Practices

The municipality of **Bolton-Est, QC** (Canada) supports several community initiatives: community gardens, a beekeeping project, and a market. The projects are presented by citizens and selected by the municipality. Associations and committees submit a budget and a work plan for the project, and the board reviews the proposals based on three criteria:

- ⇒ The contribution of the applicant organization (budget or time);
- ⇒ The alignment of the activities with the community development plan of the municipality; and
- ⇒ The alignment of the organization with the vision and policies of the municipality.

Projects are submitted each fall and evaluated considering the urban plan and the community plan, a five-year plan that shows the short-, medium-, and long-term priorities.

In the municipality of **Sidi Bourouis** (Tunisia), efforts are being made to increase the representation of women in decision-making processes. This was done by involving them in a specific project to improve taxi stations. Women and children did not have access to safe transportation services. For this project, the municipality carried out a participatory consultation process so that all needs are identified and taken into account.

In the municipality of **Nabeul** (Tunisia), the training program for women leaders from civil society has supported initiatives that contribute to a better quality of life for women and the population in general. A person was designated to play a liaison role between the community and the municipality. She worked with different groups in the community through focus groups and debates to gather their ideas on a project to improve the park. Then she worked with the town's beautification commission to convey and discuss these ideas.

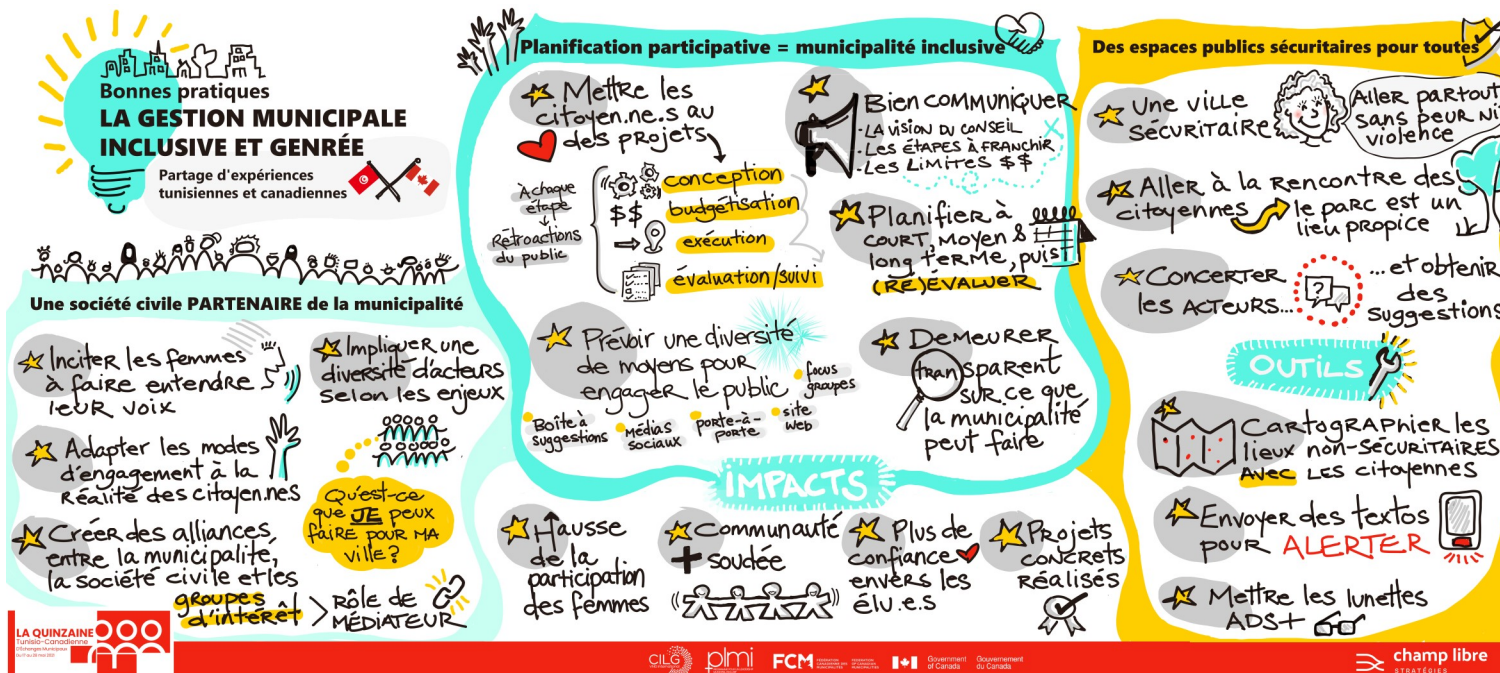


The **City of Edmonton** uses the Gender-Based Analysis Plus (GBA+) methodology in all its planning processes. The City has amended some bylaws to allow the integration of daycare centres in different zones, such as in affordable housing spaces. The population was consulted on the development of green spaces and parks to make them more accessible and safer. The City used an online mapping program so people could identify where they felt unsafe and why, allowing the City to make targeted investments to improve safety.

Inclusive Management

Recommendations for Inclusive Management

1. Gather everyone around the same table to share their needs: women, youth, visible minorities, and all those with specific needs. Carry out the consultation process around tangible projects.
2. Use a variety of means to gather citizens' perspectives. It is important to use multiple tools and means to seek the voices of all citizens (not just the most engaged): e.g., online surveys, meetings (in different geographical locations and times), online platforms, social media, informal meetings, suggestion box.
3. Citizens also need to knock on the door, connect with counselors, and act at the right time. It's not just about "What can the City do for me?" but also "How can I help?"
4. Communicate the vision of the municipal council to the community and the steps planned in the short, medium, and long term.
5. To make a gendered budget, revise each line with a gender lens. For each line or project, ask yourself "Have we considered access? Have we considered women? Children? Diversity?"
6. Public consultation is central to the planning process. It needs to be an ongoing process, not just once a year.
7. Communicate frequently and transparently. Explain the choices the municipality must make. Communicate at all stages of a project.
8. Organize consultations (focus groups) to bring out the ideas of potential clients, before surveying the population.
9. Building inclusive cities means listening, learning, and making good use of data to ultimately eliminate discrimination and remove systemic barriers.
10. Safe cities for women and girls in all their diversity means they can go anywhere in the city without fear and without experiencing violence.



Additional Resources

[Workshop recording](#)

[Promotional video of Sidi Bourouis](#)

[Video of engagement for an inclusive city in Sidi Bourouis](#)

[Video of public engagement in Sidi Bourouis \(Arabic\)](#)

[Video of community engagement in Bolton-Est, QC \(French\)](#)

[Promotional video of Brossard, QC](#)

[Strategic local development plan for Bolton-Est, QC \(French\)](#)

[Presentation of inclusive management in the City of Edmonton](#)

[SafeCityYEG, web-based mapping tool](#)

[Gender-Based Analysis Plus \(GBA+\)](#)